# Coventry READS

### 2016 2017 Annual Report

### **Booth & Dimock Memorial Library**



### The Library is important to our community because it provides fun, knowledgeable skills for all ages. Allowing creativity to flow as well as bringing everyone together.



Marcella DeLussa Lowd

# MISSION STATEMENT

The Booth & Dimock Memorial Library provides materials and services to help all residents of the community meet their informational, educational, cultural and creative needs.

**LIBRARY STAFF** 

### Kristi Sadowski, M.L.S. Library Director Meg Schiebel, M.L.S. Head of Children's Services Christopher Carney, M.S.I.S Head of Teen Services & Makerspace Manager

Nina Bayer Amy Dexter, M.L.S. Nora Dexter Carol Edmonds Benjamin Garcia Barbara Hall Roslyn Kornfeld Abigail Maver Donna Murphy Margaret Norris Joyce Peterson Elaina Plesz Erin Riley Manny Rodrigues Janette Smith

### 2016-2017 HIGHLIGHTS

#### PRESENTING

At the Uncharted Waters Connecticut Library Association Annual Conference, staff from the Booth & Dimock Memorial Library presented to their peers on a variety of topics.

Christopher Carney co-presented <u>Game On: Why</u> <u>Gaming Programs Matter in Public Libraries</u> and explained Raspberry Pi technology at <u>Tech Speed</u> <u>Dating</u>

Kristi Sadowski and Meg Schiebel presented with Parks and Recreation Director, Wendy Rubin, on collaborative partnerships in <u>Creating</u> <u>Community Through Collaboration</u>.

Meg Schiebel also co-presented <u>Sing & Stomp:</u> <u>Offering a Movement Based Program in Your</u> <u>Library</u> about her successful music and movement program.





Meg and Chris presenting at CLA.

#### FIBER GRANT

Through a grant from the Connecticut State Library, the eRate program, and a partnership with the Connecticut Education Network, a fiber internet line connected the Library to the Town Hall. This connection replaces the costly Charter Spectrum Connection and ensures fast and accessible internet access for all at the Library.

CEN representatives installing new equipment.



#### KATE BERUBE

Coventry native and author/illustrator, Kate Berube returned to the Booth & Dimock Memorial Library for a very special storytime after immortalizing her hometown library in her illustrations of the book <u>The Summer</u> <u>Nick Taught His Cats to Read</u>.

Kate Berube reading from the book.

#### FAMILY EVENTS

Providing events for the whole family continued to be of importance this year, from the camping trip that Explorer's Club (and their families) went on in August to Creaser Park to the Family Fort Night, an after hours opportunity for families to read and play games in their very own library forts.

**TASTE OF KOREA** 

The Korean Spirit and Culture Promotion

Project demonstrated the cooking of several dishes before serving a meal to attendees at one of this year's highest attended programs.



Several members of Explorer's Club camping.



Korean Culture Cooking Demonstration



Family Fort Night

The Library is important to the community because it brings people together.

BARBARA ROYER

### PROGRAMS & EVENTS



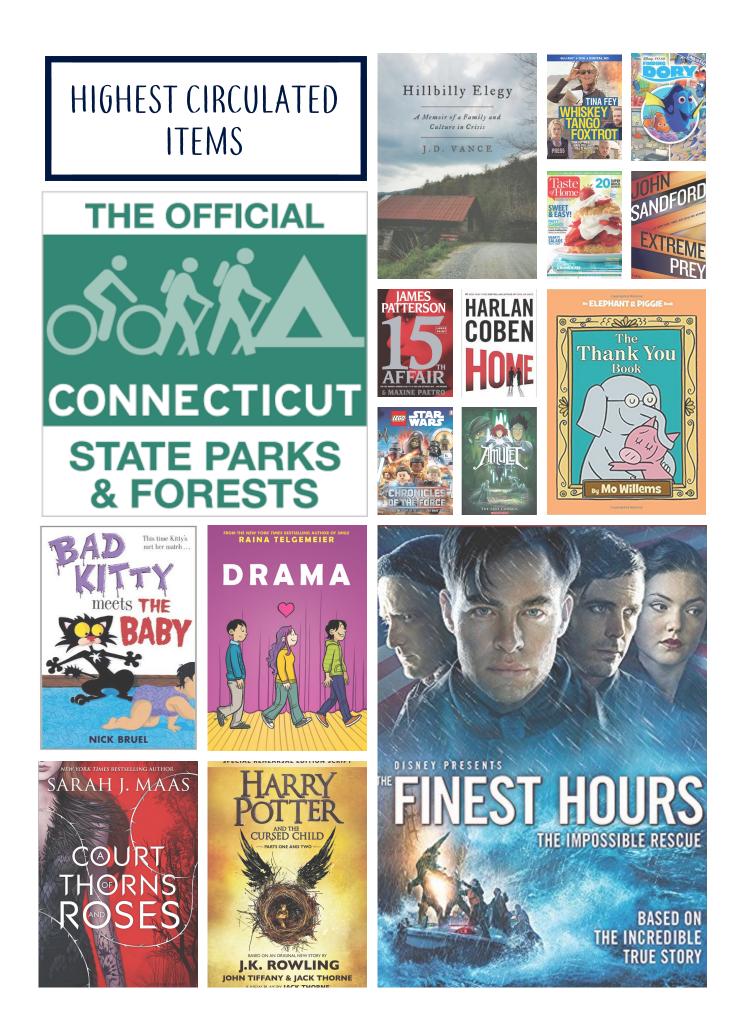
Glastonbury Ukulele Band, Messy Munchkins, Giant Jenga

### 7,740 People Attended 499 Library Sponsored Events

#### Highest Attended Events

Ice Cream Social -- June 16, 2017 Music and Movement -- Aug. 17, 2016 Family Fort Night -- June 22, 2017 Glastonbury Ukulele Band -- Feb. 28, 2017 Taste of Korea -- April 6, 2017 Cut the Cord -- May 3, 2017

- 933 people attended 199 events geared towards adults.
- **394** people attended **82** events presented by the Teen Zone.
- 5,201 people attended 214 events presented by the Children's Room.
- 1,212 people attended 4 all ages events.



# CIRCULATION

86,376 Items Borrowed 41,565 Additional Items used within Library



The percent of total circulation that was print books.



How many borrowed items came from the Children's Room.



The percent of the total circulation that was DVDs and BluRays.

#### **Items Borrowed**

- 57,923 Print Books
- 3,025 Print Magazines
- 14,486 Videos
- 3,906 Audiobooks and Music CDs
- 313 Museum Passes, games, kits, and more.

#### Digital Loans

- 3,332 eBooks
- 2,073 eAudio Books
- 490 Digital Magazines
- 18 Digital Movies

#### By Department

- 34,239 Items from the Adult Collection
- 4,756 Items from the Teen Collection
- 42,563 Items from the Children's Collection
- 4,818 Miscellaneous Items

#### ILL

- 1,104 Items borrowed from other Connecticut Libraries
- 622 Items lent to other Connecticut Libraries

In order to maintain an updated and relevant collection in available space, there has been a **o% change in collection size.** 

For every new item added, another has been removed.



# COLLECTIONS



#### **New Collections**

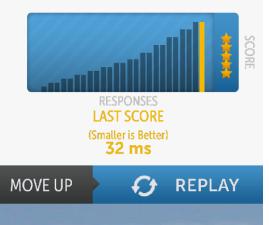
A variety of Board Games were added to the collection, and due to the success of the first year, more will continue to be added!

Board Games circulated 27 times.

A Seed Library now offers access to limited seeds at the start of each planting season, and year round. Those who participate in the Seed Library are encouraged to meet and swap seeds at designated Library events.

46 packets of seeds were borrowed this year.

You set your baseline.



# WINDERSONS WINDERSONS





# DIGITAL LIBRARY

### **BRAIN HQ - NEW!**

BrainHQ is a suite of clinically proven inline brain fitness exercises that helps adults think faster, focus better, remember more and enjoy life.

#### MANGO LANGUAGES - NEW!

Mango Languages is an online learning system offering foreign language and ESL courses. Each lesson uses native speakers to focus on real life situations for real-world applications.

### ZINIO/RB DIGITAL - NEW!

Zinio was a new way of accessing digital magazines, since their availability through Overdrive is dwindling. These digital magazines do not expire and back issues are also available. It is now part of the updated RB Digital service (formerly OneClick Digital), which also provides access to ebooks and eaudiobooks as well as Great Coursesrecordings of lectures and classes from actual college professors.

#### MORE DIGITAL RESOURCES

- Overdrive Media (Now Libby) Provides access to thousands of ebooks, digital audiobooks, some magazines and digital videos.
- Tumblebooks An online library of animated and narrated picture books which you can read or have read to you.
- DMV Permit Practice Tests Preparation for taking a permit test.
- ResearchIT CT A suite of databases and research tools provided by the Connecticut State Library that includes access to medical, legal, historical, scientific and encyclopedic resources.

#### 7% of Total Circulation is Digital

There was a 8.5% Increase in Digital Circulation in the past year

# SERVICES

Fiction & Non Fiction Books, AudioBooks, eBooks Large Print **DVDs** Local Newspapers Magazines and Digital Magazines Local History & Town Publications Genealogical Research Materials eReaders **Readers Advisory** Kill-a-Watt meters Outreach to Homebound Individuals **Musical CDs** Video & Board Games Puzzles Seed Library Coupon Swap Basket **Used Book Sale** Databases Digital Literacy Training Access to Tax Forms Access to other Connecticut Library Collections Internet, Computer and WiFi Access **Photocopying and Printing Outgoing Fax** Individual Technology Assistance Discounted and Free Museum Passes Monthly Book Discussion Groups **3**D Printing **MakerSpace** After-school Programs Storytimes Early Literacy Outreach to Day Cares and Schools Homework Help Homeschool Resources Summer Reading **Parenting Resources** 

















### DONE a so grateful safe Jace to bring r child that fosters uriositi and arning

The Leiner Family

Chinese Storytime











Early Literacy (Birth - Pre-K) Participants

Hours read by those entering Kindergarten through 5th Grade

Books read by 91 participants entering grades 6-12

Books read by 48 participating adults.

#### **2016 Summer Sponsors**

**Coventry Fitness** Coventry Early Childhood Center Dr.s Hadden & Widden, LLC Silver Dragon Tai Chai & Qi Gong, LLC

### LIBRARY USAGE

#### **Reference** / Assistance

6,388 Questions answered by trained staff 1,036 Were computer use questions

#### **Computer Use**

24,692 Half Hour Sessions were logged on Public Computers 2,077 Additional monthly WiFi users were counted

#### Outreach

32 Visits were made to Homebound Individuals 92 Visits were made to the Coventry Public Schools, Preschool, Daycares, Summer Camps and other Community Events



54,140 Visits to the Library8,448 Coventry Residents with Library Cards355 New Patron Registrations

# LIBRARY & COMMUNITY

"The Library is a gathering place for the community in so many more ways than reading."







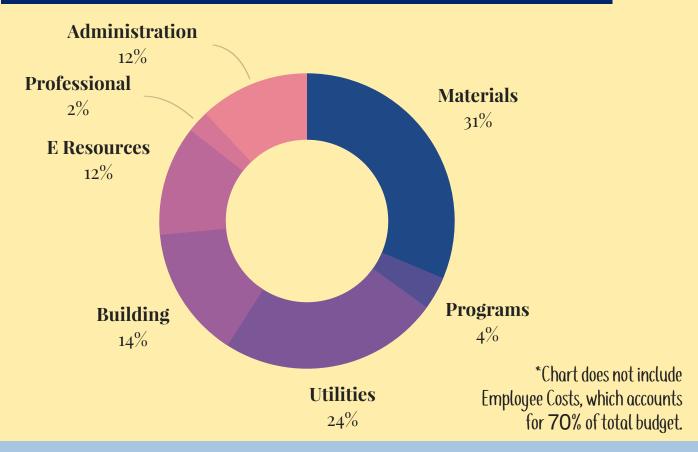
The Library is a community gathering place, but it is also part of the community. Visitors drop in to work on a puzzle, or meet with friends, and can find Library staff out in the community!

#### **Around Town**

- The Day the Crayons Went to the Library Scarecrow Contest Submission
- Coventry Farmer's Market
- Christmas in the Village
- Connecticut Author's Trail
- 06238 Community Calendar
- Arts in the Park Festival
- Coventry Schools, Daycares and Camp

Daycare Visit

### FINANCIALS



#### **Sources of Revenue**

Coventry Town Grant Connecticut State Grant Fundraising Bank Interest Fines & Printing Fees **Donations & Contributions** 

**Used Book Sale Better World Books** Membership Drive Amazon Smile Televend Fax 24



This young patron borrowed 23 items one day, providing her family with \$212.41 in savings on books and more!

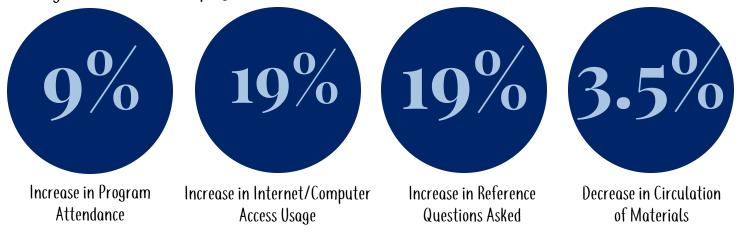
#### Expenses Revenue

\$ 477,259 \$ 465,234

### STATISTICAL RECAP

#### In Keeping With Statewide Trends

Statistics from the 2016-2017 fiscal year show a decrease in annual attendance and circulation, but a continued increase in reference inquiry/assistance requests, internet and computer usage, and program attendance. However, statistics compiled by the Connecticut State Library for the 2015-2016 fiscal year show this as keeping with statewide trends.



#### **Comparison Benchmarking**

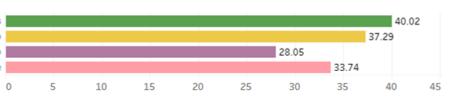
The statistics from **2015-2016** fiscal year have provided charts comparing The Booth & Dimock Memorial Library with local libraries of similar population size and AENGLC ranking.

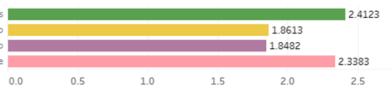
#### Circulation Per Service Hour - All Outlets

Circulation Per Service Hour All Outlets Circulation Per Service Hour All Outlets, Median for AENGLC Group Circulation Per Service Hour All Outlets, Median for Population Group Circulation Per Service Hour All Outlets, Median Statewide

#### Reference Transactions Per Service Hour, All Outlets

Reference Transactions Per Service Hour - All Outlets Reference Transactions Per Service Hour - All Outlets, Median for AENGLC Group Reference Transactions Per Service Hour - All Outlets, Median for Population Group Reference Transactions Per Service Hour - All Outlets, Median Statewide





\$35.99

\$42.44

\$50.59

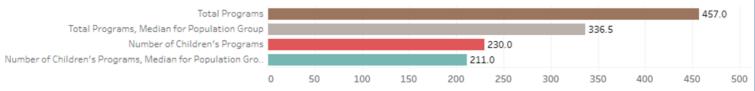
#### Total Operating Expenditures Per Capita

Operating Expenditures Per Capita Operating Expenditures Per Capita , Median for AENGLC Group Operating Expenditures Per Capita , Median for Population Group Operating Expenditures Per Capita , Median Statewide

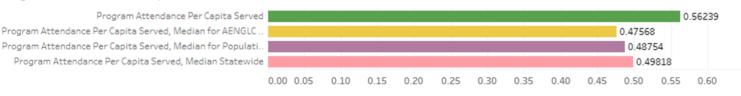


### BENCHMARKING

#### Total Number of Programs and Children's Programs

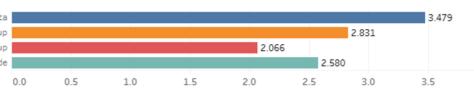


#### Program Attendance Per Capita



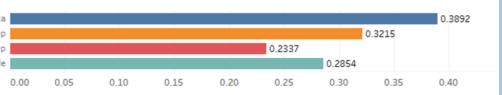
#### Children's Circulation Per Capita

Children's Circulation Per Capita Children's Circulation Per Capita, Median for AENGLC Group Children's Circulation Per Capita, Median for Population Group Children's Circulation Per Capita, Median Statewide



#### YA Circulation Per Capita

YA Circulation Per Capita YA Circulation Per Capita, Median for AENGLC Group YA Circulation Per Capita, Median for Population Group YA Circulation Per Capita, Median Statewide





What is clear from these charts is that services for Children and Teens continues to be a well utilized aspect of the Library; and the services provided are done so in an economically conscientious manner.

# LIBRARY ASSOCIATION

The Booth & Dimock Memorial Library has been honored to serve the Coventry community for over 100 years, but requires continued support to do so. As a private non-profit the Library depends on donations every year to keep doors open and services available to the community.





### **BOARD OF TRUSTEES**

Kathleen Willett Tim Timberman Sharon Pacholski Kirsten Faulkner Libby Parda Mary Schweitzer Bruce Stave Cathy Cementina



### 2017-2018 GOALS

#### Reach More of the Community

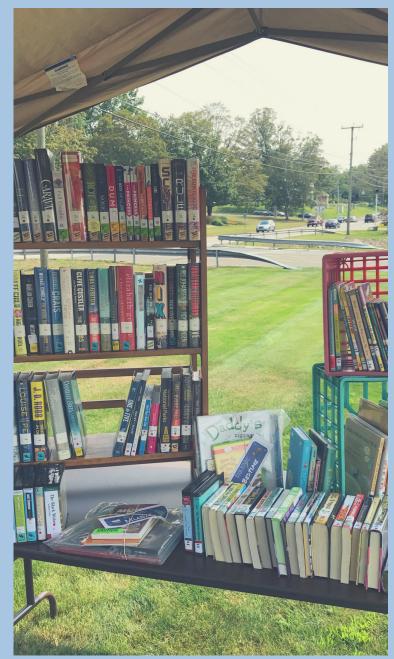
Offer more Pop-Up Libraries, have more of a presence outside of the Library walls, and a presence at more community events.

#### Improve Services to Tweens

Streamline the transition between the Children's Room and the Teen Zone for young patrons.

#### **Continue to Enhance Customer Service**

Maintain a welcoming and friendly environment for all community members .



"Libraries open doors to amazing adventures. You can travel all over the world (and beyond) through books--and that's only the beginning.

When we're in a Library we always feel welcome and part of the community--a family of readers, writers, makers and friends."

Diana Burns



**Booth & Dimock Memorial Library** 1134 Main Street Coventry, CT 06238

> www.coventrypl.org 860-742-7606