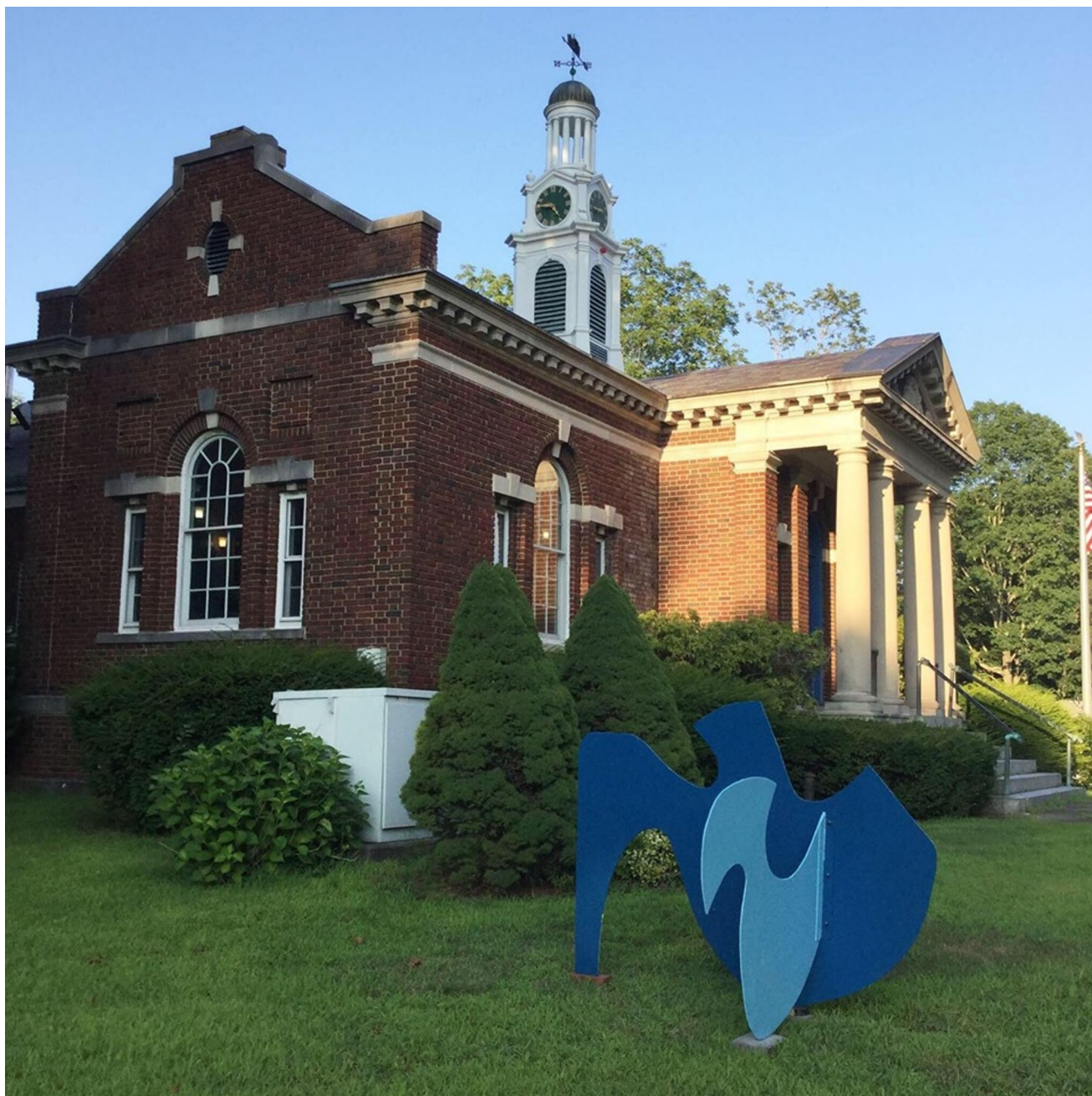


Booth & Dimock Memorial Library



Annual Report 2019

We are excited to present to the Town of Coventry the Booth & Dimock Memorial Library's 2019 Annual Report. The Booth & Dimock Memorial Library is the designated public library for Coventry and is managed by a group of volunteers who make up the Board of Trustees. The Board of Trustees provide leadership and direction to the library by updating and creating policy, overseeing the library's finances, and planning for the library's future by utilizing community relations and technology. We are 97 percent funded by Coventry taxpayers and exist to provide materials and services to help all residents of the community meet their informational, educational, cultural, and creative needs.

Over the last year, we increased circulation by 2.5 percent, reference questions answered by 15 percent, program offerings by 17 percent, new patron registration by 22 percent, and program attendance by 42 percent! The Library underwent a large assessment and evaluation of our physical collection and online catalog, which resulted in a reorganization of our upstairs materials, and a more approachable and navigable space. The best use of our building is a project that we continue to address and assess every day, and it is our goal to make this space as accessible as possible.

Over the last year, our Teen and Children's Librarians worked hard to cultivate relevant and fun spaces for our youth, especially our tweens in grades 4-8. Our librarians focus on this specific age group because it helps to ease the transition and bridge the gap between our children's and teen services. At the forefront of our tween services is our Tween Advisory Board, which is a group of tweens charged with collaborating with our librarians to develop services and programs for their peers. TWAB gives our tweens a chance to use their voices for good, empowers them, helps them build leadership and socioemotional skills, and creates and reinforces a sense of community, all while being fun. It also helps to ensure that our library is delivering the services that they need and want, because they get to tell us. All of these efforts earned our library national recognition when Kayla Fontaine and Meg Schiebel were invited to present at School Library Journal's Public Library Think Tank in March 2018. It also resulted in increased program attendance and library use by our tweens and teens thanks to the creative initiative of our dedicated staff.

The Board of Trustees would like to thank their staff for continuing to provide superb service to the community. On a daily basis the library's staff organizes, plans, and prepares for programs, researches new publications and orders materials for the library, processes Inter-Library Loan requests, catalogs new materials, creates displays, manages our social media presence, assists patrons with computer questions, answers reference questions, re-shelves materials and organizes our collections, repairs damaged items, runs statistical reports, manages circulation and the where-about of checked out materials, checks-out and checks-in materials, and so much more!

We thank everyone who has give us the opportunity to serve them, and we look forward to welcoming all who walk through our doors in the coming year.

Margaret Khan
Library Director

Library Staff

Margaret Khan, MLIS

Library Director

Kayla Fontaine, MLS

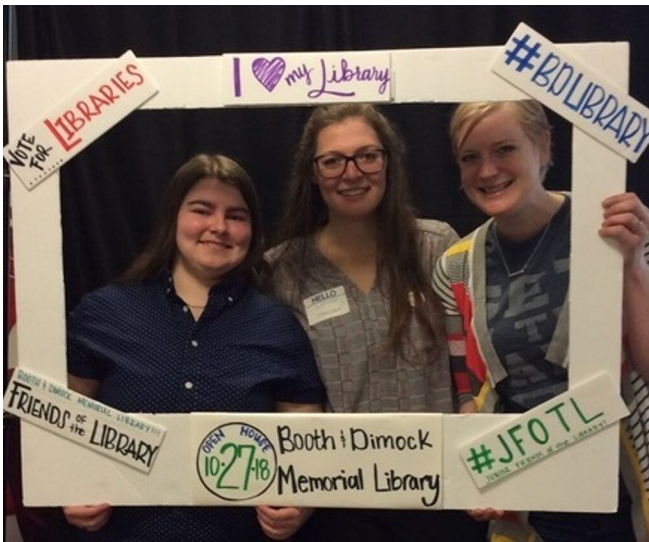
Teen & Reference Librarian

Phoebe Metz, MLIS

Children's Librarian

Meg Schiebel, MLS

Children's Librarian



Photos from top to bottom:

Kayla, Margaret, and Meg participate in the photo booth set up at the October 2018 Open House, and custodian Manny poses with the book "Super Manny Cleans Up" by Kelly DiPucchio.



Nora Dexter

Julliana Didero-Mullen

Joanne English

Benjamin Garcia

Barbara Hall

Rachel Hora

Roslyn Kornfeld

Christa Kiedaisch

Abigail Maver

Donna Muprhy

Tasha Murtha

Peg Norris

Joyce Peterson

Erin Riley

Manny Rodrigues

Janette Smith

Our Patrons

Hear what some of our patrons have to say about the library!

"We loved the escape room...And we love the employees"

- Janis Fontaine

"I LOVE that you let me check out as many books as I want."

- Lyle-Anne Pelles

"Life long love affair with BDML thanks to my parents and welcoming staff."

-Joan Abbey

In 2019 we welcomed:

45,391 visitors

389 new cardholders

7,841 resident cardholders

9,686 overall cardholders



Photos from top to bottom:
A family poses after completing our Star Wars Escape room, teens fill up the computer area in our Teen Center, and young patrons pose at our Open House Photo Booth.

Services

The Booth & Dimock Memorial Library offers a wide range of services to its patrons. Cardholders and community members are able to use our public computers, check out circulating materials including books, DVDs, audio-books, magazines, and CDs, attend informational and educational programs, ask reference questions, receive home delivery of materials, use printing and faxing equipment, and so much more!

In 2019 we:
Circulated 79,650 materials
Answered 7,789 reference questions
Hosted 121,420 internet sessions

Photos from top to bottom:
Miss Meg runs her Live Action Mario Kart program, caregivers and children enjoy Baby Bookworm Storytime, and Boy Scouts from Troop 65 pose in front of the library after volunteering to do some outdoor spring cleaning.



Collection



With nearly 50,000 physical items available for circulation, we have something for everybody here! Our circulating collection includes fiction, biographies, non-fiction, mysteries, DVDs, magazines, audio-books, CDs, playaways, video games, board games, and museum passes. We also circulate interesting materials such as book bundles, large print books, Kindles and other e-readers, DVD players, graphic novels, and Kill-A-Watt Meters.



Our 2019 collection consists of:
49,359 physical items
1,300 electronic items
3,306 new items



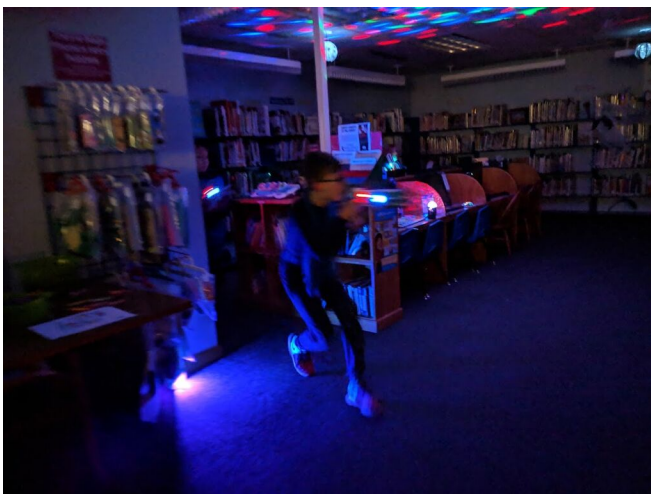
Photos from top to bottom:
The Adult New Shelf, featuring new publications and recently purchased titles, our Manga collection in the Teen Area, which inspired our Animanga club, and full computers among our Juvenile Non-Fiction.

Programs

The Booth & Dimock Memorial Library offers programs for ages birth - 100! Some of our most popular programs include our Escape Rooms, Laser Tag Nights, Messy Munchkins, Open Gaming, Animanga Club, and our three adult Book Clubs. Additionally, the library supports a Tween Advisory Board (TWAB) and Teen Advisory Board (TAB).

In 2019 we hosted:
435 programs
92 Adult, 94 Teen,
222 Children, and 27 all ages
7,586 attendees
600 Adults, 794 Teens, 4,746
Children, and 1,146 of all ages!

Photos from top to bottom:
A display features items from our String Thing fiber arts program, Kayla and Meg pose with our 2018 TWAB members, and a teen zips through the Children's Room during after-hours Haunted Laser Tag.



Summer Reading

The 2018 Summer Reading theme - Libraries Rock - was all about music! Highlights of our 2018 Summer Reading Program included our Ice cream Social, Laser Tag events, Escape Rooms, and a book discussion by critically acclaimed author Tochi Onyebuchi on his book "Beasts Made of Night." Registrants participated by attending programs, completing challenges, and of course logging their reading!

In 2018 we registered
72 Adults
75 Teens
366 Children
Teens read 316 books
Children read 1,798 hours

Photos from top to bottom:
Our program room is filled with children making slime with Miss Meg, our librarians pose as rock stars, and families enjoy our Ice Cream Social after the end of the school year.



Outreach & Accomplishments

The Booth & Dimock Memorial Library makes it a point to provide library services outside the walls of our building and participate in the Library Community at a local, state, and national level. We accomplish this by partnering with many organizations in Coventry including the Boy Scouts, Senior Center, and the Department of Parks & Recreation, as well as providing "satellite services" through home delivery, school and daycare visits, and participating in the Farmers Market.

Photos from top to bottom: Kayla and Meg present on "Kid Led Collection Development" at a national conference in Miami in March 2018, people sign up for library cards at the Farmers' Market, and Boy Scouts from Troop 65 pose at the dedication ceremony for John Pacholski's Memorial Bench, an Eagle Scout service project.



Finances

Expenditures

Salaries/Wages/Benefits	\$336,110	68%
Payroll Taxes & Insurance	\$27,564	5.5%
Books, Periodicals, AV & Programs	\$42,300	8.5%
Utilities	\$35,620	7%
Building Maintenance & Repair	\$20,910	4%
Library Equipment	\$10,250	2%
Supplies	\$5,000	1%
Computer Purchases	\$3,000	1%
Administration	\$13,125	3%
Total	\$493,897	100%

Revenue

Town Grant	\$477,879	97%
State Grant	\$800	> 1%
Fundraising	\$6,500	1%
Bank Interest	\$100	> 1%
Fines, Copies, & Faxing	\$8,600	2%
Total	\$493,897	100%