

Booth & Dimock Memorial Library

Director's Report October 2021



I. Circulation

- a. BDML Total – **5,643** (2020: 2,426) (2019: 6,035)
 - i. By Item Type
 - 1. Books & Serials – **4,490** (2020: 2,426) (2019: 4,431)
 - 2. Video – **448** (2020: 182) (2019: 762)
 - 3. Audio – **140** (2020: 83) (2019: 220)
 - 4. Other – **56** (2020: 51) (2019: 42)
 - 5. Electronic – **509** (2020: 517) (2019: 580)
 - ii. By Age Profile
 - 1. Adult – **2,267** (2020: 1,340) (2019: 2,560)
 - 2. YA – **357** (2020: 221) (2019: 340)
 - 3. Juvenile – **2,398** (2020: 1,154) (2019: 2,534)
 - 4. Other – **12** (2020: 27) (2019: 578)
- b. ILL
 - i. BDML as Borrower **412** – (2020: 139) (2019: 85)
 - ii. BDML as Lender **362** – (2020: 314) (2019: 90)

II. Programs

- a. Total Programs – **22** (2020: 29) (2019: 47)
- b. Total Attendance – **403** (2020: 452) (2019: 845)
- c. Average Attendance – **19** (2020: 16) (2019: 18)
- d. Christa has introduced “at your pace” program, available in the children’s room whenever the library is open.

III. Internet

- a. Library Computers – **120** (2020: 25) (2019: 1,266)
- b. Wifi
 - i. Total sessions – **2,062** (2020: 5,429) (2019: 7,519)
 - ii. Total devices – **128** (2020: 90) (2019: 150)
 - iii. Total clients per day – **536** (2020: 347) (2019: 353)

IV. Reference – **625** (2020: 350) (2019: 518)

V. Patron Information

- a. Visitation – **1,301** (2020: 354) (2019: 3,849)
- b. Curbside – **10** (2020: 232)
- c. Registration – **23** (2020: 18) (2019: 30)

VI. Social Media

- a. Post – **34** (2020: 41)
- b. Reach – **7,992** (2020: 7,638)
- c. Engagements – **634** (2020: 792)

VII. General

- a. The quarterly operations and budget reports were submitted to the Town.

VIII. Facilities

- a. The RFP for the Condition Assessment through SHPO has been approved.
- b. A damaging leak, caused by a pressure valve failure, happened on October 13 after our annual boiler maintenance visit.
 - i. Margaret organized site visits from three local companies, recommended by other libraries and the town: Janazzo Services Corporation, Action Air Systems, Inc., and Mechanical Maintenance Co. Proposals for annual services agreements have been submitted by two of the three companies.

IX. Staff & Professional Development

- a. Margaret Attended a CLA Executive Committee meeting on October 1
- b. Kayla attended Teen Summit on October 12
- c. Margaret attended the town's Safety Committee meeting on October 13.
- d. Kayla attended a Nutmeg Committee meeting on October 19.
- e. Margaret attended a CLA meeting which went over the results of the wage study they had done on October 21.
- f. Jennifer attended an information session on the CT Humanities Grant on October 27.
- g. Margaret and Jenn attended multiple roundtable meetings through CLC.